



# CITY OF AUSTIN

## Development Services Department

### New Online Payment Website!

**Beginning March 30, 2015**, a new website, *Austin Build + Connect (AB+C)* will be available for accepting online payments for invoiced trade permits, re-inspection fees, and after-hour fees. To use the service, you must be currently registered with the **Interactive Development Review Permitting and Inspection** website. Once a permit has been invoiced, click on the “pay now” button. You will be directed to Chase Bank for payment by credit card or electronic check (ACH).

### New Users Must Register to Use the Service

To register, go to: <https://abc.austintexas.gov> and click Login/Register (located on the menu bar to the left).

The new AB+C website is being introduced initially with a focus on online credit card or electronic check payments. You will need to continue using the old website to schedule inspections and pay using escrow funds. All functionality will be moved to the new AB+C website over the next month.

Similar to the old website, the new website will support Contractor Self-Assignment and payment for non-escrow trade (electrical, mechanical, and plumbing) contractors. The trade permit must be associated with an active building permit.

Fax requests for mechanical and plumbing Change Outs are no longer needed. The new website offers an online Change Out application and payment.

**NEW! Austin Build + Connect** – to begin using the online payment service visit us now @ <https://abc.austintexas.gov>.

User Guide: <https://abc.austintexas.gov> and see Web Help (located on the menu bar to the left).

Old website: [https://www.austintexas.gov/devreview/a\\_queryfolder\\_permits.jsp](https://www.austintexas.gov/devreview/a_queryfolder_permits.jsp)

Residential and commercial fee schedules: <http://www.austintexas.gov/department/fees>

In need of having an agent process your permits? Complete the following form and submit it to the Permit Center:

[http://www.austintexas.gov/sites/default/files/files/Planning/Applications\\_Forms/Contractor\\_letter\\_of\\_Authorization.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/Applications_Forms/Contractor_letter_of_Authorization.pdf)

